

i-CAN ® 2850ST

By ADB – Advanced Digital Broadcast



USER GUIDE

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ABOUT YOUR HIGH DEFINITION RECEIVER

Your receiver allows you to watch programs filmed in High Definition with much greater picture and sound quality than ever before. In addition you can do everything you would expect with a state of the art TV receiver, including the following:

- Watch free-to-air and pay TV channels including scrambled programs
- Full parental control to prevent your children watching undesirable programs
- Access to interactive applications such as home shopping, games, and e-voting
- Find your favourite channels quickly on your personal lists

WHAT IS HDTV?

HDTV (High Definition Television) is a new digital broadcasting standard bringing you much higher quality video and audio compared with the previous technology.

You will need a TV capable of displaying HD pictures at full quality to enjoy HD programs. Such TVs are labelled 'HD Ready' or 'Full HD.' Check in your TV manual if unsure whether it is 'HD ready.'

There are several reasons why HDTV provides a superior TV viewing experience:

1. Higher resolution pictures give smarter images

The picture on your TV screen is made up of dots known as pixels, and more of them give sharper pictures and display movement more realistically. The number of such dots on the screen, given as the number of lines, is a measure of the quality, known as resolution, and the higher the better. Standard definition pictures have 576 lines per screen, while High Definition TV sets can display either 720 or 1080 depending on the model.

2. Surround Sound

Many HD programs are broadcast with surround sound (Dolby Digital), which combined with the panoramic picture creates a cinema-like experience, with much higher audio quality than most standard definition TVs.

To get surround sound you'll need to have an appropriate TV set or connect your receiver via S/PDIF to a home cinema device.

3. HDMI Connector

The HDMI connector transmits the HDTV pictures and sound to your TV set with the best possible quality. You must check though that your TV set supports High Definition Content Protection (HDCP), which is needed for the HDMI connector to work. If the HDMI cable cannot be used, your receiver can be connected to the TV set with a conventional SCART cable.

GETTING STARTED

Thank you for purchasing an i-CAN 2850ST!

SAFETY FIRST

This digital receiver has been manufactured to meet international safety standards. However, safety precautions must be followed to ensure the safe and reliable operation of the device. Please take note of the following guidelines to avoid the risk of an electric shock.

This receiver has an external power supply that works in the range 100 to 240V AC, 50/60 Hz. Ensure you plug the power input lead into a standard AC wall outlet, and not any DC power source. Remember that contact with the AC power supply can be lethal. Ensure that all cables, including the power input lead, are inserted properly into the receiver before connecting it to the AC power supply. Similarly always unplug the receiver from the power supply first, before disconnecting cables from the receiver or reconnecting them.

Never attempt to repair or reconstruct the receiver yourself. You can get a serious electric shock if you attempt to open the casing. Be extremely careful if this receiver gets wet for any reason. Immediately unplug it from the mains supply.

DO

- If any object falls into the casing, unplug the receiver and have it checked by a qualified technician.
- Allow adequate air circulation around the unit to prevent internal heat



Removing the cover of the receiver may lead to a severe and potentially fatal electric shock

build-up. Do not place the unit next to a radiator or any heat source, and make sure that the air vents are left clear.

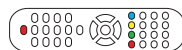
DO NOT

- Do not expose the receiver to extreme temperatures, direct sunlight, or high humidity.
- Do not place any objects on top of the receiver since that could restrict air circulation.
- Do not place the receiver on fabric furnishings, carpets or other flammable materials.

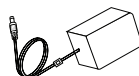
UNPACKING YOUR DIGITAL RECEIVER



Receiver



Remote Control



Power Supply

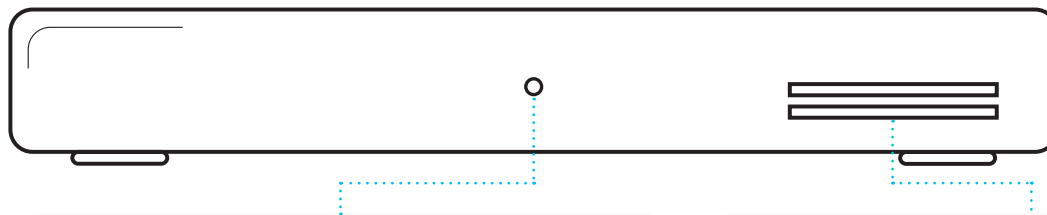


Telephone Cable



Batteries

FRONT PANEL



LED INDICATOR

Blue - operating mode.

Red - standby mode.

The LED blinks when your device is receiving signals from the remote control.

SMART CARD SLOT

Smart Card allows you to view scrambled TV channels. Gently push the card into the slot. Its chip should face downwards and the symbol of an arrow should face inwards.

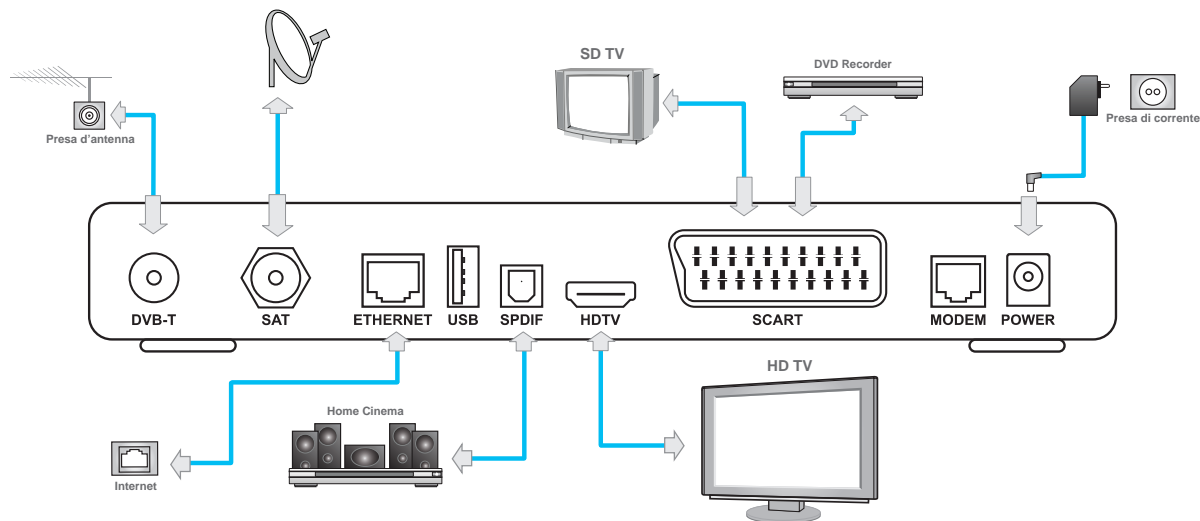
Two Nagra Smart Cards (e.g. Mediaset and TIVU) can be used at the same time. If you are using two Cards, it does not matter to which slot you place a Card first.

If you are using just one Card, it does not matter which slot you use.

GETTING STARTED

BASIC CONNECTIONS

The following connections need to be made in order for the decoder to work properly.



Plug in all cables before connecting the receiver to the power supply. Similarly always unplug the receiver from the power supply first, before disconnecting cables from the receiver or reconnecting them.

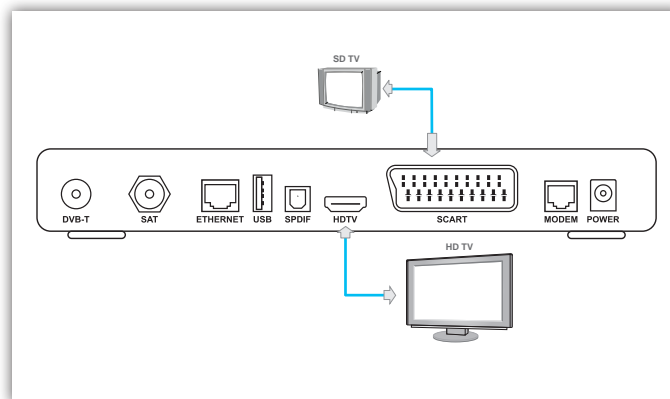
TV CONNECTIONS

There are three ways of connecting the receiver to your TV set.

- Connection with HDMI cable is the most recommended one. It provides the highest picture and audio quality. The receiver automatically detects the best resolution for your TV. But this requires support for the High Bandwidth Digital Content Protection (HDCP) standard from your TV set.
- If there is no possibility of connecting the receiver with HDMI cable, use SCART cable.



If your receiver is connected with SCART cable, please make sure that the picture resolution is set to 576i. If the resolution of the screen is different, then the graphic is not displayed. Keep pressing **DISP** on the remote control unit of your i-CAN receiver until it switches on to 576i mode and the graphic appears.

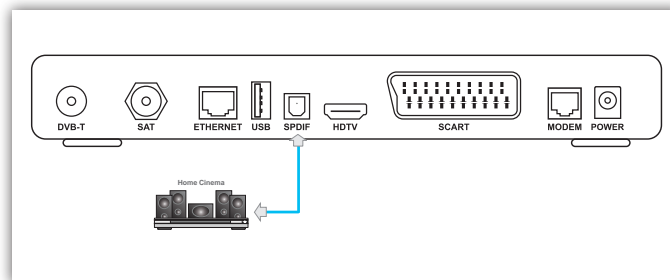


SURROUND SOUND

If you would like to enjoy Dolby surround sound, connect your home cinema system to the receiver with S/PDIF cable.



To enjoy surround sound, press **MENU**, select "Audio Mode" in "Your Preferences" menu and choose "Yes". Surround sound will be audible only if it is broadcast with the program.

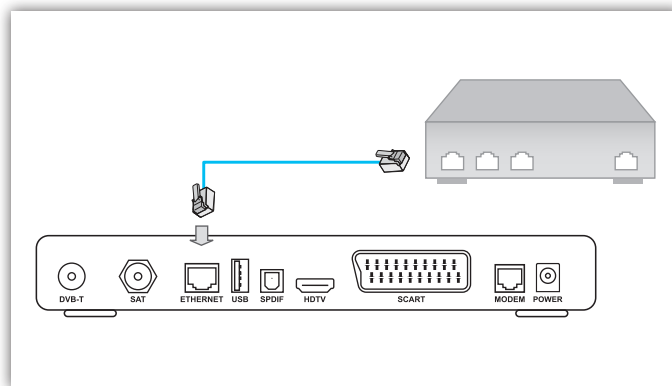


GETTING STARTED









INTERNET SET UP






You may need to set up or reconfigure your Internet connection for interactive services to work properly. First connect an Ethernet cable to the Ethernet connector on the back of your receiver, then set up the connection by going to the Network Configuration window (Menu then Installation then Network Configuration). This gives you two options for Internet configuration:

- Automatic Configuration - try this option first, as in most cases your Internet Service should be able to support automatic discovery of your new device.
- Manual Configuration allows you to enter data manually if automatic configuration is not possible. You can contact your Internet Service Provider for help.














REMOTE CONTROL

Button	Action
	Sets the remote control to operate your receiver.
	Sets the remote control to operate your TV.
	In viewing mode or in the Channel Banner, displays/leaves teletext if it is available.
	Switches your decoder between standby and operating modes.
	Color buttons are seldom used in some of the menu screens. Used in external applications.
	Switches between TV and Radio mode.
	Displays/leaves the menu system.
	Displays/leaves the applications window.

Button	Action
	Changes the video resolution.
	In viewing mode or in the Channel Banner, alternates between the current and previous program within the same channel list. In the menu or in the Program Guide, returns to the previous screen.
	In the Channel Banner, removes the Channel Banner, or Extended Information from the screen. In the menu system or Program Guide, returns to normal viewing.
	In the Channel Banner, switch between the current program information and the next program information. In the menu, select menu items or change parameters with pre-defined values.
	In Channel Banner, scroll channel information up/down. The decoder remains tuned to the current channel. In the menu, select menu items or menu options.

REMOTE CONTROL

Button	Action
	Displays/leaves the Program Guide.
	In the Channel Banner, tunes to the channel the Channel Banner refers to. In the menu, selects the currently highlighted menu item or confirms your choices made in the menu screens.
	Switches circularly between: viewing mode, Channel Banner, Channel Banner with Extended Information. In menu screens displays help texts.
	Reserved for future use.
	Increases/decreases audio volume level.



Button	Action
	Mutes the sound. Pressing this button once again will restore the previously set volume level.
	In viewing mode, or in the Channel Banner, tunes to the next/previous channel. In the Channel List, menu, or in the Program Guide, scrolls the channel list page up/down.
	Number buttons allow you to type your choice directly, for example channel numbers or a PIN code (default PIN code: 1234).
	Displays/leaves currently used channel list. Select the channel you want to tune to, and press  .
	Displays the Options menu where you can change the audio and subtitles language and screen format. Particular options are available only if they are broadcast with the program.

FIRST INSTALLATION

HOW TO SET UP YOUR RECEIVER




The LED indicator on the front panel will light up to confirm you have connected your receiver correctly to the TV set and plugged into the mains. The Welcome Screen should then appear on your TV screen after a few seconds. Wait until this Welcome Screen disappears and is replaced by the Select On-Screen Language screen. If however the Welcome Screen does not appear in the first place, this may indicate that the receiver's resolution should be changed.

CHANGING RESOLUTION

If necessary change the resolution by pressing twice the  button on the remote control. Press the  button once to show the current resolution mode on the TV screen. Press this button again to change the mode.

FIRST TIME INSTALLATION

Select On-screen Language

The Select On-screen Language screen allows you to set the language you want to display on-screen information. Press   to highlight the on-screen language and press  to make your selection. Please note that you can also change the on-screen language in the Language Options screen (Select Your Preferences from the Main Menu).

Select TV Screen Format

This window allows you to adjust the shape of your TV display.

Numbering Method

You can arrange your channels in two ways.

- If you choose Automatic Order, the channels will be numbered as the broadcaster set them.
- If you choose No Order, the channels will be numbered in the order they are found during the channel search process.

Channel List Ordering

This screen allows you to select your preferred type of channels. If you select a particular type of channels e.g. Terrestrial, then those channels will appear on the list first.

Installation

This screen allows you to choose two types of Installation:

- Standard
- Advanced - this screen allows you to set up your satellite antenna. Use if you need special configuration or have a different installation type e.g. Unicable.

BASIC FUNCTIONALITY


Search for Terrestrial and Satellite Channels

After selecting the Installation method the channel search process starts automatically. The decoder looks automatically for terrestrial and satellite channels. When the process is completed, the decoder will inform you about the total number of channels found. You can then press **OK** to save the list.

If the channel search procedure is not completed successfully the decoder will display an error message. You can now press **OK** to go to Language Selection screen or press **MENU** to enter Main Menu where two options are available Installation and Help.

Help


In order to open the Help menu, press the **MENU** button on your remote control. Then, using the **Left** and **Right** buttons highlight the Help item and press the **OK** button.

Additionally, any time the  icon appears on the screen, pressing **INFO** displays a help text.




Note that your receiver will automatically select any action you have highlighted after 10 seconds if you have not chosen the item yourself in that time.

CHANNEL INFORMATION




The channel name and number appear on the bottom left corner of the screen immediately after changing channel. However this information soon disappears (after a preset time) and you can then obtain more detailed information about both the channel and the current program you have selected by pressing the  button. This takes you into the Channel Banner window at the bottom of the screen.

You can turn off the basic display of channel name and number so that the full Channel Banner information can be obtained immediately after changing channel by going to Menu, and selecting Your Preferences, then Display Options, then Banner Duration. You can then change how long the basic channel information stays on the screen, or turn it off.

WHAT IS CHANNEL BANNER?

Channel Banner appears at the bottom of the screen when you press  during normal viewing. This gives the channel name and number, but also basic information about the current and next program.

Extended Information on programs

Extended Information is available about some programs, indicated by the  icon. Press  again when the Channel Banner is displayed to obtain Extended Information about the current program. This may run over more than one page, but you can then press  to scroll through the pages.

To close the Extended Information window press  when the last page is displayed, or press  at any stage.

BASIC FUNCTIONALITY



There are more soundtracks available for the program. To change the soundtrack, press **OPT**.



The channel is locked.



The channel is temporarily unlocked.



There is Extended Information available for the program.
To display the information, press **INFO**.



Pressing **OK** tunes to the channel whose name and number is displayed in the Channel Banner.



Surround sound is available for this program.



There are subtitles available for the program.
Press **OPT** to choose a subtitle language.



This program/channel is presented in High Definition.



The program is blocked, because its rating exceeds the set parental level.



Interactive services are available on this channel.





Teletext is broadcast on the currently tuned channel.








Content of this channel is scrambled.

MORE INFORMATION

You can also learn about your receiver's functionality from help texts available for each window or function. You can access these by going to the Help menu under Menu or by pressing  whenever the  icon is displayed.








HOW TO CHANGE CHANNELS?

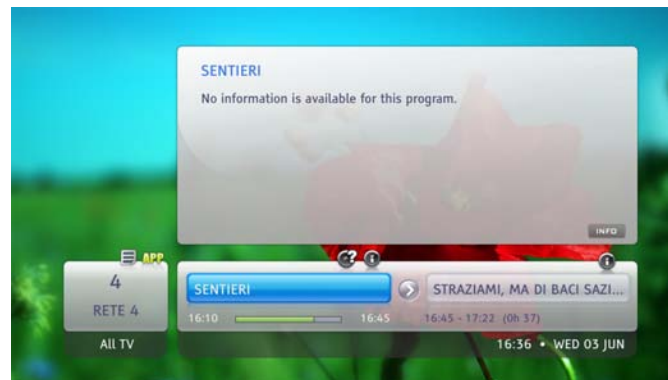
You can change channels in several ways:

- Press number keys on your remote control.
- Press CH+ / CH-.
- When the Channel Banner is displayed press   on remote control to browse through channels and select one. Then press  to tune to the selected channel.
- In the Channel List press  select a channel, then press .

HOW TO CHANGE PROGRAM OPTIONS?

You can change from the languages you originally set for audio, subtitles, or teletext, and also alter the display format, all at any time while watching a program.

1. Press  to enter the Program Options window.
2. Using   select an item you would like to change.
3. Using the   keys, change to the language or display the format you want.
4. Press  to accept the changes or  to reject them.



BASIC FUNCTIONALITY

CHANNEL LISTS

How to Create a New Channel List?

You can create up to 20 different lists of your favorite channels.

1. Press **MENU** and select Channel Lists.
2. Select New TV List or New Radio List and press **OK**.
3. Use arrow keys and press **OK** then enter the name for your new list (for example films, documentaries) and select Accept.
4. When the list of channels appears, use **▼** **▲** to scroll up or down and highlight the one you want to add. Then press **OK** to add that channel to that list.
5. When you have finished adding channels to the list, press **BACK**.

Note that you cannot mix TV and Radio channels in the same channel list. You must have separate lists for TV and radio channels.







How to change your Channel Lists?


1. Press **MENU** and select Channel Lists.
2. Select a list you want to change and press **OK**.
3. From the commands list select the action you would like to perform and press **OK**.
4. Your next response will depend on the command you have just chosen. Please note there are guiding prompts at the bottom of the screen.

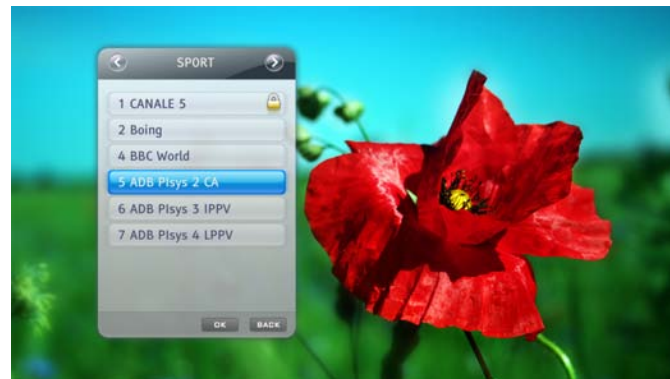


How to select channels from your Channel Lists?

You can move easily between your favorite lists, including radio and TV lists.

1. Press .
2. Use   to choose the list with the channel you want.
3. Use CH+/ CH- to scroll up or down through pages on the chosen list if necessary. Then use  , or the number keys, to select a channel from that list.
4. Press  to tune to that selected channel.

Note you can also switch between your All TV and All Radio lists using the  button.



BASIC FUNCTIONALITY

PARENTAL CONTROL

How to lock a program/channel?





Your receiver supports two types of lock. You can stop your child from watching programs on the basis of their suitability for particular ages with Parental Level, or block whole channels with Channel Lock.

Parental Level

The Parental Level option lets you set a particular viewing age and blocks all programs labeled as unsuitable for children younger than that. For example if you set Parental Level to 7 years, all programs unsuitable for viewers under 7 would be locked under PIN code protection. You can access these locked programs yourself by entering your PIN, which is set to 1234 as the default but can be changed. You can also disable all locks at any time by changing the Protection Status in the Parental Control submenu to 'Inactive'.





This must be set to 'Active' for Parental Control to work.

To set the Parental Level:

1. Press  to access Main Menu and select Parental Control.
2. Choose Parental Level.
3. Using   set the age limit and press .


Channel Lock

To set the Channel Lock:

1. Press  and select Parental Control.
2. Choose Channel Lock menu.
3. In the Channel Lock window, select either All TV or All Radio.
4. Using   select a channel to be locked and press .



How to Change your PIN code?

To change your PIN code you need to know what it is currently - it is set at 1234 when the receiver is delivered to you.

1. Press  to access Main Menu and select Parental Control.
2. Select Change PIN.
3. Enter the current PIN code.
4. Enter the new PIN code and repeat it to confirm.

INTERACTIVE APPLICATIONS






Interactive applications give you access to social networking, gaming, information, or other sources of entertainment. The options available depend on your broadcaster, but your receiver has all the potential you need to enjoy a full range of interactive services.

If there is an interactive service or function available on the channel you are watching, the  icon will be displayed in the Channel Banner. To see a full list of interactive services on all your channels, press the  button.

By default, some interactive services start automatically, such as voting, when you tune to a channel. If you do not want these processes to run automatically, set the Application AutoSTART option (go to Menu then Your Preferences then Display Options) to No.

ELECTRONIC PROGRAM GUIDE

The Electronic Program Guide (EPG) provides you with an on-screen TV schedule and information about current program content. Please bear in mind that this information is available only if provided by the broadcaster.

To access the Electronic Program Guide press  key on your remote control. Use the   buttons to navigate through the days of the week and the   buttons to scroll through the program list for a particular day.

LANGUAGE OPTIONS

The Language Options screen (Menu – Your Preferences – Language Options) allows you to select options concerning preferred languages.

On-screen Language – specifies the language in which all the menus and screens are displayed.

Primary Audio – specifies the first choice of language you would like to use for your audio soundtracks.

Secondary Audio – specifies the second choice of language you would like to use for your audio soundtracks (when the Primary Audio is NOT available).

Subtitles – specifies whether subtitles are displayed (if available).

Primary Subtitles – specifies the first choice of language you would like to use for your subtitles.

Secondary Subtitles – specifies the second choice of language you would like to use for your subtitles (when the Primary Subtitles are NOT available).

OTHER FUNCTIONS

SCREEN SAVER AND BANNER DURATION

Banner Duration

The Banner Duration option allows you to decide how long channel information is displayed after tuning to another channel. If the Disabled option is assigned to the Banner Duration option, the information will not be displayed.

Screen Saver

Some TV screens may suffer “screen burn-in” when static images are displayed for a long time. To prevent this effect, after the time specified in the Screen Saver option, most of the TV screen gets dark.

TV SETTINGS

TV Screen Format

If you have changed the TV and its format is different than the one chosen during the First Time Installation, adjust the TV Screen Format option to correspond with the format of the TV you are currently using.

Display Format

If your TV screen format is different than the format of the program currently broadcast, you can choose the way the picture is ‘transformed’. You can choose between Full Screen, Letter-Box and Pan-Scan.

SATELLITE ANTENNA CONFIGURATION

In the Antenna Configuration screen you can adjust the settings of your antenna. If you have a single LNB installation choose Off in the Antenna Control option. However, if you have more advanced installation you can choose between DiSEqC and Unicable control.

Unicable


For Unicable control you have to set the following options:

- Unicable Channels - select the number of channels of your Unicable LNB. You can choose between 4 and 8.
- Channel Number - select the appropriate output number of the LNB your decoder is connected to.
- Unicable Channel Frequency - once you select the Channel Number the decoder assumes standard frequency for this number. However, you can change it by editing this option.

SOFTWARE UPGRADE

To ensure that your receiver continues to provide the highest levels of quality and satisfaction, new versions of its software will be released from time to time. Your receiver can be updated to these versions in three ways.


1. When the receiver is in standby mode. Upgrade will happen automatically and you will be informed this has been done when you next switch the receiver to operation mode.
2. If the receiver is left in operation mode, the receiver will search for software updates at 4 am every day unless you specify otherwise. If you do not want the receiver software to upgrade at all when in operation mode, or you want to change when or how often this happens, go to the System Settings window (Menu then Installation then System Settings).
3. Search for a new software version can be carried out manually.

This can be done if for example you want to keep your receiver in operation mode all the time and never do regular software updates. To start the manual search, select the Receiver Upgrade option (Menu then Installation then Receiver Upgrade) and press .



To be sure that the receiver has the latest software version installed, it is suggested to put the receiver into standby when not used. Downloading a new software version may change the previous functionality of the decoder.

FACTORY RESET

If you want to return your receiver's settings to the default values it had when you first took it out of the box, select Factory Reset. This restores all original factory settings and cancels all the changes you have made. To do this select Yes in the Factory Reset screen and press .

To access Factory reset screen you need to provide PIN code. The default PIN code is: 1234.

TROUBLESHOOTING

MAINTENANCE

If you wish to clean your decoder, first unplug it from the mains. To clean the decoder, use a soft, dry cloth. For very dirty surfaces, dip a soft cloth in a weak soap-and-water solution and wring well. After cleaning, wipe with a soft, dry cloth.

Never use alcohol, paint thinner, or a chemically treated cloth to clean this unit. Such chemicals may damage the unit's finish.

BEFORE REQUESTING SERVICE

Most problems with your receiver can be resolved easily without needing support from your vendor or service provider. So before making a service call, please check the table below for a possible cause of your problem. The most common problems result from improperly connected cables, so the first step is to check that all cables are in place. Try disconnecting and then reconnecting each one, ensuring they are firmly pushed into their sockets. If this does not work, try some of the other remedies in the table below, and only if this fails to resolve the problem call your vendor or service provider.

TROUBLESHOOTING

General issues


Symptom

Solution

- The standby indicator on the receiver's front panel does not light up.

- Check that the wall socket is supplying power. Then the LED on the receiver's power plug should light up green.
- Check if the power cable, SCART cable, and antenna cable are correctly connected and that the receiver is switched on. Try disconnecting and then reconnecting these cables to ensure they are properly in place.

- The standby indicator on the receiver's front panel is red.

- Your receiver is in standby mode, so just press the  button on your remote control to take the receiver into full operational mode.

- Your remote control fails to operate your receiver.

- Make sure your receiver is in operate mode.
- Make sure that you are pointing your remote control at the receiver's front panel.
- Check the batteries in your remote control.
- Make sure that the receiver is not exposed to direct sunlight.
- If these measures do not work the problem may be caused by a temporary transmission error, or some of your receiver's software settings may have been lost. Try switching off your receiver at the power source and switch it back on after a few seconds.

Installation issues

Symptom

Solution

- You cannot find terrestrial channels.
 - If you are using a directional antenna, make sure it is pointing towards a digital TV transmitter and positioned correctly.
 - We recommend you use a standard outdoor antenna, which normally works better than an indoor one.
 - Check that the antenna cable is connected correctly.
 - If these steps do not resolve the problem, you should call your vendor.
- You cannot find satellite channels.
 - Make sure that your satellite dish is pointed in the correct direction.
 - Make sure the antenna cable is plugged in properly.



Audio and video issues

Symptom

Solution

- The picture on your TV screen changes color. This may happen after a powercut, or after your receiver has been disconnected from the power source.
 - Your receiver has lost some of its software settings. Switch your receiver off and then back on after a few seconds. If the problem persists, contact your vendor.
- Blocks appearing in the picture on the screen.
 - The signal is too weak or is defective, which could be due to bad weather conditions. Try adjusting the position of your antenna, or wait for the signal to be re-established.

- Your TV is blank or 'snow' appears on the screen.

- Make sure your TV is set to receive the signal from the appropriate input.
- Your receiver may be in standby mode (if the LED on the front panel is red). Press  the button to turn your receiver back to operation mode.
- Alternatively some of the connections may have worked loose. Check that all the connections are made properly. Then turn the receiver off and after a few seconds turn it on again. Change the resolution by pressing .


- The picture appears to be either 'squashed' (from side to side or top to bottom) or cut off at the top and bottom of the screen.

- The Display Format in the Options menu has not been set to match your TV. Try a different setting.

- There is no sound.

- Check whether your receiver is in Mute mode. If it is, use your receiver's remote control and press the volume up button.
- Check whether the volume on your receiver or TV is sufficiently high. Press the volume buttons on the remote control of your receiver or of your TV set.
- Check that the receiver is properly connected to your TV or your sound system. Some connections may have worked loose.

- There is not surround sound

- Make sure that the program you are watching is broadcast in surround mode, indicated by  the icon.
- Check your SPDIF audio cable is well connected between your receiver and the Home Cinema central unit.
- Check in the System Settings that you have selected the surround sound audio option.

IMPORTANT INFORMATION FOR THE END USER RELATED TO THE WEEE DIRECTIVE 2002/96/CE AND 2003/108/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL REGARDING WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE).

The crossed-out wheeled bin symbol attached to this product means that the product is covered by the European Directive “WEEE” 2002/96/EC and its later amendment 2003/108/EC.

To protect the natural environment, for the future disposal of this product, please act according to your local rules and do not dispose of your old product with your normal household waste.

It is necessary to return the waste to a WEEE collection point licensed by Public Administration. It is also possible to return the item to a dealer if you are buying similar equipment.

The above directive states that economic penalties will be imposed for an irregular disposal of WEEE (Waste of Electric & Electronic Equipments).

CONFORMITY DECLARATION

The CE symbol placed on this digital decoder i-CAN 2850 ST guarantees the conformity to European Directives:

2004/108/EC - Electromagnetic Compatibility Directive
2006/95/EC - Low Voltage Directive
2002/95/EC - RoHS EU-Directive
2002/96/EC and 2003/108/EC - WEEE EU-Directives
93/68/EEC - CE marking
EN 50419:2006 - WEEE marking



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